

PRIVACY POLICY



Privacy Policy

PERSONAL INFORMATION

When you apply or maintain a trading account with our company, we collect personal information about you for business purposes, such as evaluating your financial needs, processing your requests and transactions, informing you about products and services that may be of interest to you and providing customer service.

Such information may include:

- Information you provide on applications and other forms, such as your name, address, birth date, passport number, occupation, assets and income;
- Information about your transactions as well as information about our communications with you. Examples include your account balances, trading activity, your inquiries and our responses;
- Information necessary to verify your identity, such as passport or ID and driving license. Examples also include background information we receive about you from public records or from other entities not affiliated with TurnFx.

SHARING INFORMATION WITH OUR AFFILIATES

We may share personal information described above with our affiliates for business purposes and within the limits of the applicable law. Our affiliates may include companies of the same group as well as companies that have an ownership interest in our company. The information we share with affiliates may include any of the information described above, such as your name, address and account information. Our affiliates maintain the privacy of your information to the same extent as TurnFx does and in accordance with this Policy.

SHARING INFORMATION WITH THIRD PARTIES

TurnFx does not disclose your personal information to third parties except as described in this Policy. Third party disclosures may include sharing such information with non-

affiliated companies that perform support services for your account or facilitate your transactions with TurnFx, including those that provide professional, legal or accounting advice to TurnFx. Non-affiliated companies that assist TurnFx in providing services to you are required to maintain the confidentiality of such information and to use your personal information only in the course of providing such services for the purposes that TurnFx dictates and within the ambit of the applicable law.

REGULATORY DISCLOSURE

Under limited circumstances, TurnFx may disclose your personal information to third parties as permitted by, or to comply with, applicable laws and regulations. For example, we may disclose personal information in order to cooperate with regulatory authorities and law enforcement agencies to comply with subpoenas or other official requests and as necessary to protect our rights or property. Except as described in this privacy policy, we will not use your personal information for any other purpose, unless we describe how such information will be used at the time you disclose it to us or we obtain your permission.

OPT OUT

You are not required to supply any of the personal information that we may request; however, failure to do so may result in being unable to open or maintain your account or to provide services to you. While we make every effort to ensure that all information we hold about you is accurate, complete and up to date, you can help us considerably by promptly notifying us if there are any changes to your personal information.

PERSONAL AREA AND PLATFORM PASSWORDS:

Please be advised that all passwords logging you into your client area and your trading platform SHOULD be kept in a safe location and should NOT be shared with anyone. The company holds no responsibility for your accounts should any such information be shared to any third party. The company does NOT store any password as the passwords are automatically and electronically triggered upon opening an account. Shall you feel at any point that your passwords have been lost or stolen, please

proceed immediately to changing your password, or send a request to your support@TurnFx.com and request a reset of your password.